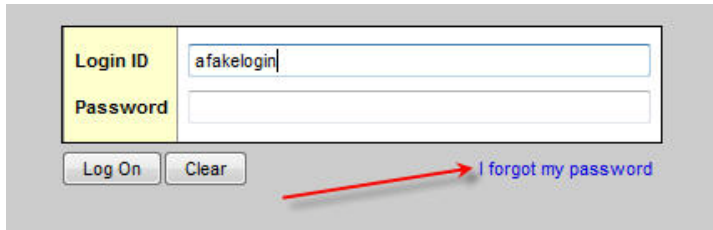


To reset your Aspen password please follow the steps below:

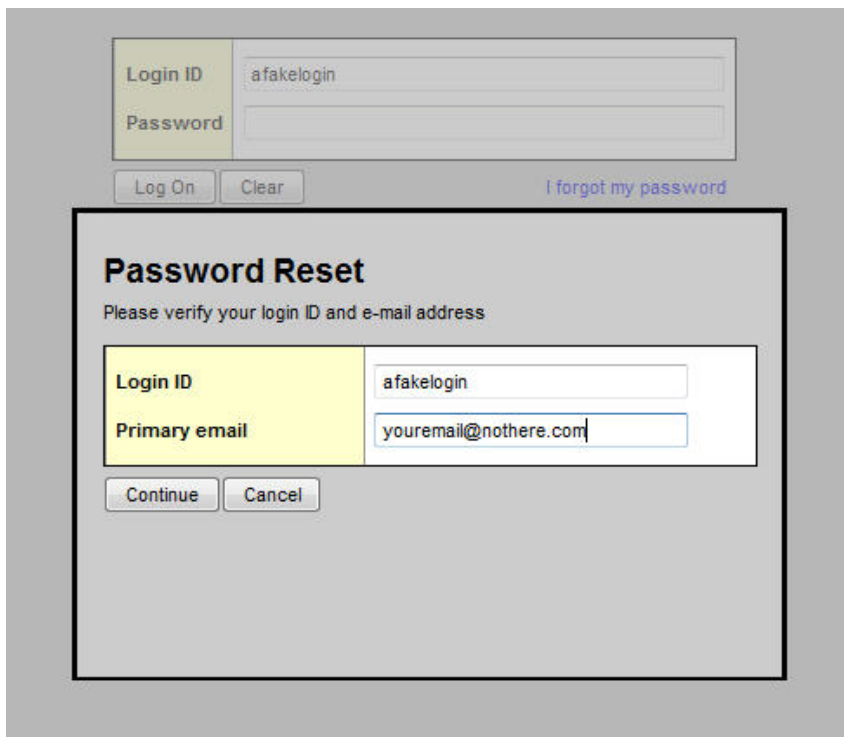
Go to the login page at <https://www.x2dev.net/cumberland>

1. Type in your userid



A screenshot of a login form. The 'Login ID' field contains 'afakelogin'. Below it is an empty 'Password' field. At the bottom left are 'Log On' and 'Clear' buttons. To the right is a blue link 'I forgot my password' with a red arrow pointing to it.

2. Click on the I forgot my password link
3. The following box will appear ( this should be the email that was used during your first setup of the account)



A screenshot of a 'Password Reset' verification screen. At the top, there is a login form with 'afakelogin' in the 'Login ID' field and an empty 'Password' field, with 'Log On' and 'Clear' buttons. A blue link 'I forgot my password' is to the right. Below this is a larger box titled 'Password Reset' with the instruction 'Please verify your login ID and e-mail address'. Inside this box, there is another form with 'afakelogin' in the 'Login ID' field and 'youremail@nothere.com' in the 'Primary email' field. At the bottom of this box are 'Continue' and 'Cancel' buttons.

4. Give the program 3-5 minutes and check your email. Your temporary password will be sent to this address. You will need to create a new password when you log in for the first time with the temporary password.

Please read all of the boxes to follow the guide lines for the reset.